

STUDENT HELP GUIDE – SPRING 2025



Academic Center for Excellence (ACE)/ Tutoring	ACE provides free academic support to SUNY Niagara students. ACE has academic coaches & student tutors in 90+ unique courses, open computer/printing use, and science models. Available by appointment or walk-in.	D-201 (within the Library)	716-614-6724
Academic Concerns	Speak with your instructor, advisor, or contact Student Success Center .	D102	716-614-6290
Academic Areas/ Divisions	<ul style="list-style-type: none"> Arts, Humanities & Social Sciences Business & STEM Hospitality, Baking & Culinary Arts Nursing, Physical, and Allied Health Henrietta Lewis Library 	E238 C238 NFCI B138 D Bldg	716-614-6710 716-614-6410 716-210-2540 716-614-5940 716-614-6705
Activities & Student Clubs	Student Life – Clubs, Activities, Leadership Development and Community Service, Co-Curricular Transcript, New Student Orientation, Student Government, Campus Pantry, Clothing Closet, Gaming Lab, E-sports, Bowling Alley, The Den (rec room), Student Hub and more!	G243	716-614-6255
Address Changes	Records Office or online through Banner Web. Click on Personal Information, then View/Update Personal Information. Edit any information and click Update.	A105	716-614-6250
Advisement	Student Success Center – Academic advisement, advisor assignment, concerns.	D102	716-614-6290
Applied Learning	Academic Affairs – Internships and Study Abroad.	A241	716-614-6450
Attendance/Absences	Absences may affect final grades and/or financial aid. It is the student's responsibility to notify instructors of long absences. The Office of the VP of Student Services should be contacted when it is not possible to reach instructors for extended absences.	A265	716-614-6240
Books / Texts	Sanborn Barnes & Noble Bookstore niagaracc.bncollege.com NFCI Barnes & Noble nfculinarybookstore.com	G109 NFCI	716-614-6840 716-210-2592
Campus Public Safety	Public Safety Office – SUNY Niagara Sanborn Campus Public Safety Office – Niagara Falls Culinary Institute	G106 NFCI	716-614-6400 716-210-2555
Car Trouble	Public Safety Office – For accidents on campus, keys locked in car, booster pack.	G106	716-614-6400
Career Planning/Employment	Student Success Center	D102	716-614-6292
Cashier's Office	Payment Processing, Payment Plan Enrollment, assistance with Financial Obligation E-sign and E-billing processes, assistance with Certificates of Residency.	A205	716-614-6443
Changing Major	Student Success Center or file online through Banner Web.	D102	716-614-6290
Child Care	Child Development Center	D118	716-614-6245
Class Schedule	Records Office or the Student Success Center – Get a copy here or through Banner Web. Questions about classes? – see your Success Coach or Advisor.	A105 D102	716-614-6250 716-614-6290
Copies	Library – Computers, DVD players, & color printer available.	D Bldg.	716-614-6705
Credit for Prior Learning	Academic Affairs	A241	716-614-6450
Cross Registration	Records Office – See if you qualify for a tuition-free course at another participating school. niagaracc.suny.edu/registration-records/cross/	A105	716-614-6250
D2L Brightspace	Assistance: niagaracc.suny.edu/onlinelearning/brightspacelearners/ Evening and Weekend Support: online.suny.edu/help/ Username/password Help: Call or stop in today.	D106-D A131	716-614-6488 1-844-673-6786 716-210-2505
Disability Support/ Pregnancy Support	Accessibility Services, Testing Accommodations, and Title IX Pregnancy Accommodations niagaracc.suny.edu/access	A167	716-614-6728

Dropping a Course	Student Success Center – Talk to a Success Coach about how it impacts Financial Aid. If you already spoke with a Success Coach and don't need advisement, drop the course on Banner web or fill out the form at niagaracc.suny.edu/registration-records/forms/	D102	716-614-6290
Educational Opportunity Program (EOP)	EOP provides assistance for students who are first-generation college students, and/or from low-income and educationally disadvantaged backgrounds.	A161	716-614-5977
Email	Office of Information Technology – T-Wolves Assistance accessing student email.	A131	716-210-2505
Financial Aid	Financial Aid Office – Grants and loans.	A114	716-614-6266
First Aid / Health	Wellness Center – Illness/injury, health/wellness, referrals. Public Safety Office – Medical emergencies after hours.	C122 G106	716-614-6275 716-614-6400
Graduation	Complete the online graduation application in Banner Web in your last semester. Click on Student Records, then Apply for Graduation. If earning more than one degree/certificate, an application should be submitted for each. Contact the Records Office for assistance. For questions regarding Commencement, see Public Relations .	A105 A201	716-614-6250 716-614-6225
Housing	Student Housing Village – SUNY Niagara on-campus housing. Student Life – List of off-campus apartments.	G243	716-731-8850 716-614-6255
Human Resources (HR)	HR – Student employment paperwork.	A261	716-614-5950
I.D. Card	Public Safety Office – SUNY Niagara Sanborn Campus Public Safety Office – Niagara Falls Culinary Institute	G106 NFCI	716-614-6400 716-210-2555
International Students	Student Success Center	D102	716-614-6290
Lost & Found	Lost & Found is located in the Public Safety Office .	G106	716-614-6400
Microcredentials	To learn about available microcredentials or add one, visit niagaracc.suny.edu/micro .	A243	716-614-6450
Online/Hybrid/Hyflex	Office of Online Learning - Assistance with taking online, hyflex and hybrid classes.	D106-D	716-614-6488
Parking	Public Safety Office (parking tickets). Obtain handicapped parking permit from your town.	G106	716-614-6400
Personal Counseling	Wellness Center – Confidential counseling for mental health and emotional concerns.	B102	716-614-6275
Registration	Online through Banner Web. Contact the Student Success Center for assistance.	D102	716-614-6290
Scholarships	NCCC Foundation Office - Instructions on how to apply for scholarships are on the webpage: niagaracc.suny.edu/scholarships	A201	716-614-5910
Transcripts	Official transcripts can be ordered online through Banner Web or go to niagaracc.suny.edu/registration-records/transcripts/ . Unofficial transcripts available at no charge in Banner Web. See Records Office for questions.	A105	716-614-6250
Transfer Credit Evaluations	To verify prior college credits that transfer to SUNY Niagara, check your T-wolves Email for your Transfer Credit Evaluation Summary letter. For questions about your evaluation, contact the Records Office or email transfer@niagaracc.suny.edu .	A105	716-614-6250
Transfer / Dual Admission	Student Success Center – Transfer to another college after SUNY Niagara.	D102	716-614-6290
Transportation	Bus Stop – Maps and schedules for Connect Niagara Bus and NFTA. Check online for more information. SUNY Niagara Shuttle Bus Service - Schedule between Sanborn and NFCI site niagaracc.suny.edu/shuttle/	1st Floor	A Bldg. Learning Commons
Veteran Services	Veteran Services Office	B103	716-614-6873
Withdrawing from Course(s) "W" or "X" Grades	Student Success Center to speak with a success coach. Withdraw from the college through Banner Web or submit online form found at niagaracc.suny.edu/registration-records/forms/ .	D102 A105	716-614-6290 716-614-6250
Work Study	Financial Aid Office - On-campus jobs.	A114	716-614-6205