

Office of Information Technolgoy Performance Key Indicators
Total Help Desk Tickets Submitted Per Academic Year

Academic Year	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015
Opened In Period	3815	5745	7611	7830	7947
Closed In Period	3642	5643	7528	7801	7810
Left Opened	279	381	464	493	629